

The Importance of Being Up to Date

Munson Healthcare's Medical Staff Services Offices (MSO) are responsible for maintaining the credentialing files, privileges, practice information, and contact information for all providers credentialed at a Munson Healthcare hospital, and for sharing this information as needed throughout the system.

All providers should notify the MSO of any of the following:

- **Your practice's name, address, and/or phone/fax numbers will be changing.**
- **You are changing practices, adding an additional practice, or picking up shifts at a different practice.**
The MSO needs to have all practice locations identified as well as ensure that you have the appropriate privileges in place for each.
- **Your home address or phone number has changed.**
In addition, make sure to notify all licensing and board certification entities of address changes. Employed providers should also update MHC Human Resources.
- **Your medical licensure, DEA, board certification, or life support certifications are updated.** Forward a copy of any new documentation for your credentialing file to cvoexpirables@mhc.net. You should also notify the MSO if are choosing not to renew a particular license or certification.
- **Your medical malpractice policy renews or changes.** Forward a copy of the updated COI to cvoexpirables@mhc.net.
- **Your name changes.** Remember to also process the name change on all licensure and credentials so they match the new name you are practicing under and forward copies to the MSO. Employed providers should also update MHC Human Resources.
- **You are requesting additional privileges, or you are relinquishing privileges.** A request needs to be processed for approval. Similarly, if you are no longer exercising a privilege previously granted, in accordance with Joint Commission and CMS guidelines, it should be relinquished. The MSO needs to maintain current privileging lists.

- **Extended Leave.** Absence from patient care responsibilities for longer than 60 days requires a leave of absence (LOA). Apply by submitting a written request that states the beginning and ending dates and the reasons for the LOA (such as military duty, additional training, family matters, or personal health condition). See Policy Procedure for Leave of Absence. Short-term leave (maternity, for example) only requires notification and the term of the leave.

Remember to notify Health Information Management (HIM) and complete all medical records if you're taking leave or vacation. Also sign out for paging.

- **If any of the following occur:**
 - You are subject to a **professional liability lawsuit**
 - **Complaint or action against your state licensure or DEA**
 - Any arrest, charge, indictment, conviction, or a plea of guilty or no contest in any **criminal matter other than a misdemeanor traffic citation**; or any charge of, or arrest for DUI/OUI
 - Any **Medicare/Medicaid exclusions, preclusions, or sanctions**
 - **Change in staff status and/or privileges** at any other health care entity because of peer review activities
 - Any **changes in your ability to safely and competently exercise clinical privileges** or perform the duties and responsibilities of appointment because of health status
- **You are leaving the area or closing your practice.** Your staff status must be updated and pagers, keys, ID badges, and parking stickers returned. Identify where patient records will be sent and provide a forwarding address so that you can be contacted if needed.

If you have any questions about the above or if there is any other way Medical Staff Services might assist you, please contact your regional Medical Staff Office:

- munsonhealthcare.org/MyMSO