

Mobile Application

Mobile App Overview for Android

Complete Control At Each User's Fingertips

Messages

Read, reply, and create secure text and voice messages with attachments. Access current or archived messages with a swipe of the toggle.

Directory

Locate providers and staff, view schedules, and confirm who is on-call.

Dialer

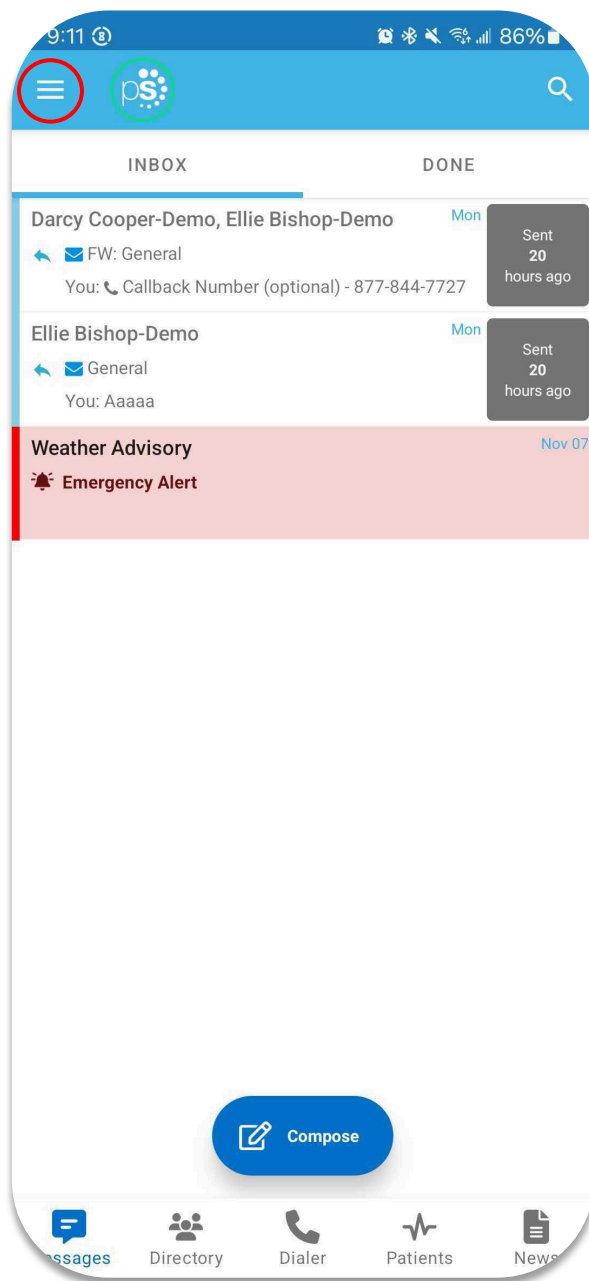
Dial the phone number of the individual you wish to reach. Your facility's dispatch number will display instead of your personal number, so your privacy is protected.

Patients

View your patient(s) or all patients and care team assignments. Join/leave a patient's care team. Initiate messages regarding the patient to their entire care team or a specific individual.

News

See informational announcements and news broadcasted from your facility.



*Select the three (3) lines to expand an additional list of menu options (shown on page 2).

Complete Control At Each User's Fingertips *continued*

Status

Adjust your status from 'online' to 'do not disturb' with a quick toggle.

Auto Response

Enable a predefined or custom automatic response to messages received.

Forward Pages

Enable message forwarding to another individual or broadcast group.

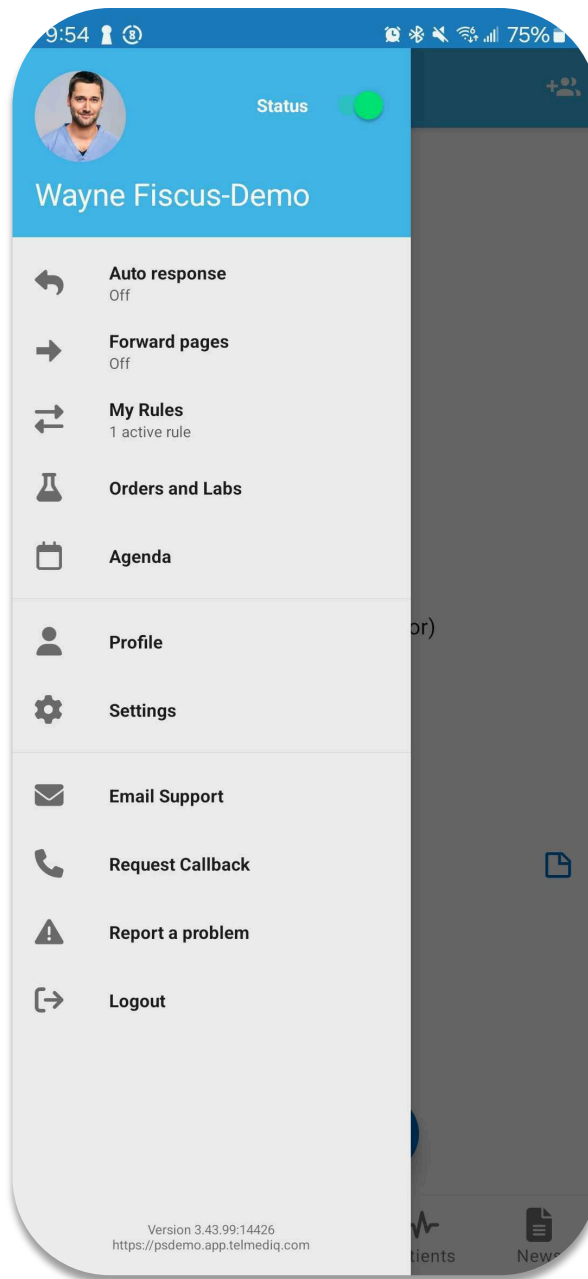
My Rules

Enable rules that can be used to provide an auto response and forwarding of messages for a specific timeframe.

Orders and Labs

Enable and set priorities or statuses to receive orders and lab notifications for patients.

*This is an add-on module that may not apply to your facility.



Reach*

Connect with patients and their family members via messages or video direct to their personal devices.

Profile

View your personal profile, change your photo or edit your first/last name.

Settings

Customize your alert, call, message, and security settings.

Email Support

Contact PerfectServe Clinical Collaboration Support through email.

Request Callback

Contact PerfectServe Clinical Collaboration Support through a phone call and request a callback for assistance.

Report a problem

Contact PerfectServe Clinical Collaboration Support by sending a report and log file when an issue was experienced while in the mobile app.