

KALKASKA - Measles Outpatient Testing Workflow

Scheduling/Registration, Testing/Isolation, Room Cleaning

Scheduling and Registration

Order tests and schedule appointment for testing at the Kalkaska Hospital Lab by calling 231-258-7508. Lab then notify PAS to register. Do NOT

Start

Symptomatic Outpatient

with Suspected Measles

Ordering Provider or Health Department

Measles Tests

Throat swab, serum and urine (strongly recommended)

MMEASR: PCR, throat MROM: Serum measles IgM MMEASU: PCR random urine Contact patient via text and phone to provide appointment details and arrival instructions. Appointments available Monday-Friday 1pm-3pm.

Registration Personnel

Add appointment note that includes the following

- 1) Exercise Airborne Precautions upon patient arrival (Staff to don N-95 Respirator or PAPR/CAPR). 2) Give patient and accompanying person(s) surgical masks on arrival and immediately escort to designated room and close the door (Airborne Infection Isolation Room (AIIR) if available.
- 3) After the patient leaves, keep the room door closed and allow for sufficient air exchanges to occur before turning over the room.

In Rev Cycle: under appointment type/visit reason indicate "measles with symptoms".

Lab Personnel Provide the following patient instructions

"Registration personnel will call you soon to pre-register you for your appointment. Please answer your phone. When you arrive to your appointment, please park in the TC Eye walk in clinic parking. Remain in your car and call the Lab at 231-258-7508. The Lab will provide next step instructions."

Notify PAS to complete registration. Notify IP, EVS &ED manager (Julie Krauth, Liz Birgy, Christine Bissonette, Kevin Davis, Lindsev Bishop) of scheduled appointment date/time via PerfectServe.

Lab Personnel

Patient Calls Lab Upon Arrival

Confirm patient is parked in front of the red ambulance awning. Call ED unit clerk at 87506 to confirm testing room. Instruct patient to walk to the "Decontamination Room" door under the red awning. Lab staff will enter the Decon Room door from the inside and follow the steps below.

Lab Personnel

Bring supplies needed for specimen colections in the Decon Room, don an N-95 respirator or PAPR/CAPR, change the Decon Room door sign to 'Airborne Precautions" and open the exterior door of the Decon Room for the patient to enter. Provide patient (and support person) with a surgical mask. Small children may not be able to wear a mask.

Lab Personnel

Testing, Isolation, and Room Cleaning

Day of Appointment

If phone registration was not completed, follow downtime procedures. Perform specimen collection per normal processes including following standard precautions (eye protection, gown, etc. if risk of splash/spray).

Lab Personnel

Instruct patient to leave via the exterior door of the Decon Room. Leave used linens, waste and disposable supplies (PPE) in Decon Room. Exit room ensuring door closes behind you. Remove and disinfect PAPR/CAPR (if used).

Lab Personnel

Write on the isolation sign when it is safe to begin cleaning- (25 minutes after you leave the room (to allow for sufficient air exchanges to occur). Non negative pressure rooms require 69 minutes for air exchange. Call EVS at 46664 to terminally clean the room. If no answer call EVS manager at 87740 or 87744.

Lab Personnel

EVS terminally cleans Decon Room, remove the airborne isolation sign and return it to lab and notify ED unit clerk at 87506 that room is ready for use.

EVS

- * If a patient presents for JUST testing without an appointment and does not request emergency services, kindly give them a mask and ask them to return to their car and notify their provider to make an appointment in advance.
- ** If ED Decon Room is unavailable during scheduled appointment time, speak to ED RN to determine another location. Negative pressure rooms can be terminally cleaned after 25 minutes. Non negative pressure rooms can be terminally cleaned after 69 minutes. Room doors must be kept closed at all times.