

## [Knowledge Base \(KB\) Article Format Requirements](#)

### How-To Article

#### Imprivata MFA: Number Matching

#### Keywords

Imprivata MFA multifactor authentication number matching mfa fatigue mfa bombing OneSign WebSSO PAM Privilege Access Management

#### Description

To reduce the likelihood of a bad actor spamming multifactor authentication alerts to gain access to a resource, Imprivata has implemented a number matching challenge and response mechanism for the ImprivataID app. Mobile notifications must be allowed for immediate delivery.

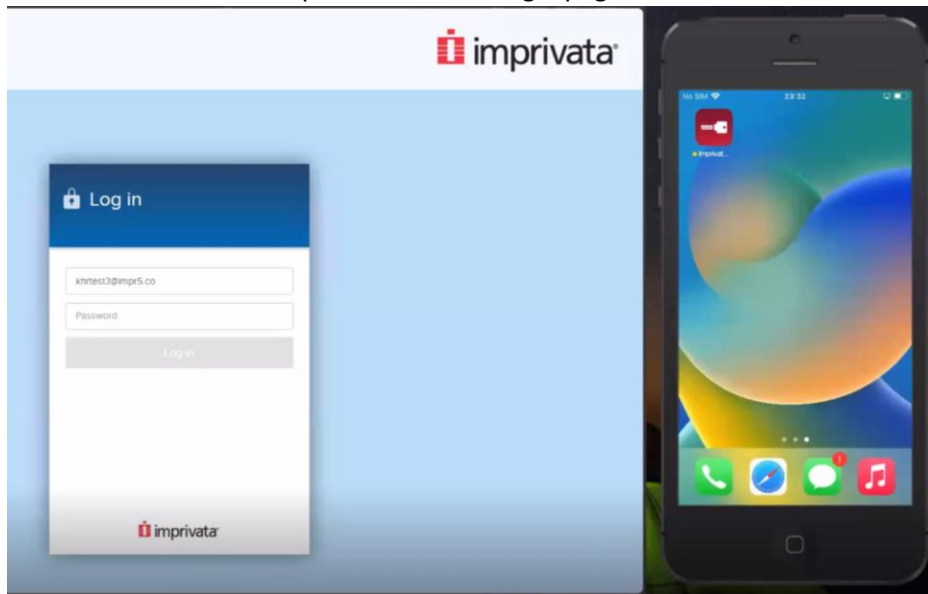
Workforce members who receive SMS messages for MFA will not be impacted.

To successfully login follow the steps below.

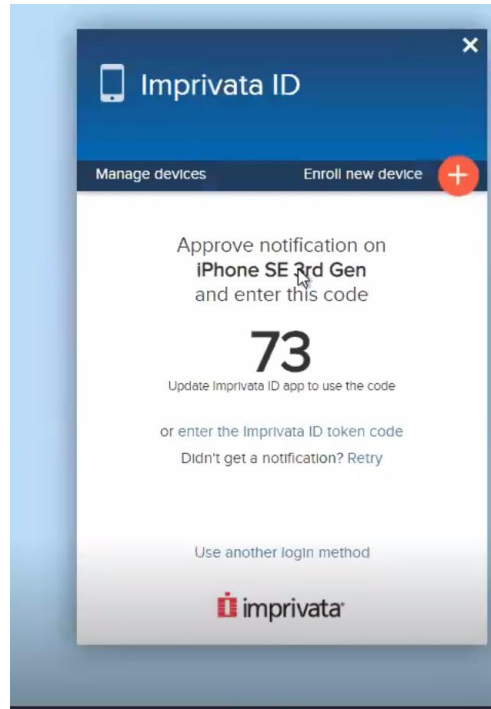
#### Steps

##### **On the Internet**

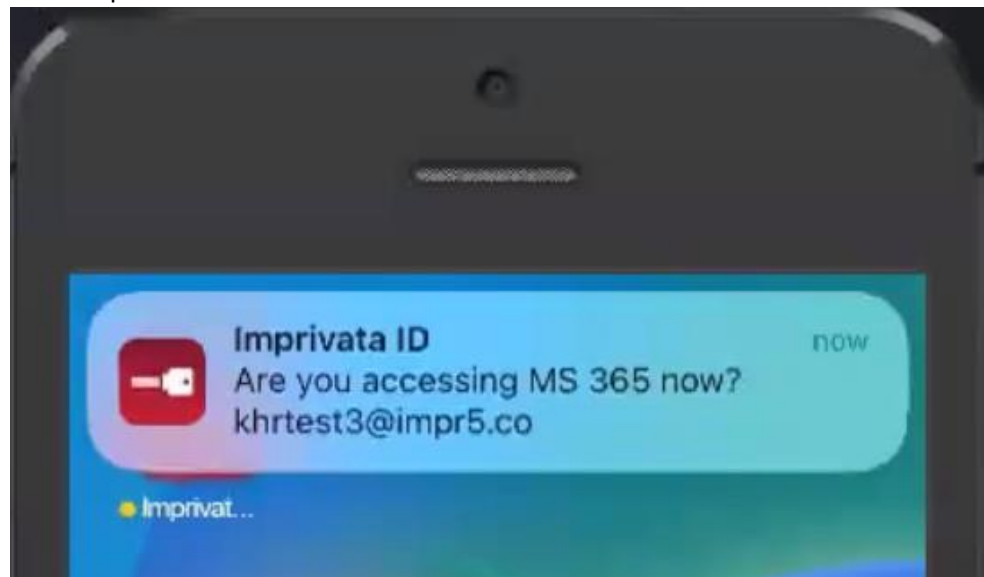
1. Enter the username and password at the login page.



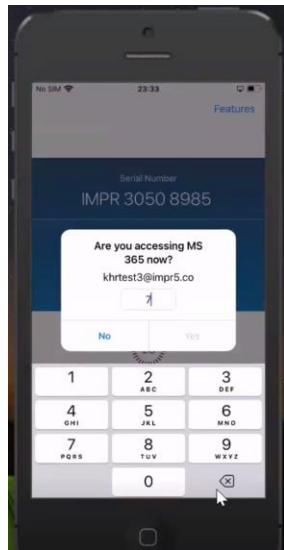
2. The login page will display a two digit number. A prompt will appear on the mobile device enrolled for MFA with ImprivataID displaying the resource where credentials have been entered.



- a.
- b. A closeup view of the mobile notification.



3. Open the ImprivataID app.
4. Confirm you are attempting to login to the resource displayed and enter the two digit code. Then click Yes.




5. You will then be signed into the resource.

Note: If you receive a prompt and are not attempting to login, call the Help Desk and change your password immediately.

#### On Storefront/VPN

1. Enter the username and password at the login page.
2. The login page will display a prompt for the ImprivataID token code

 Password

Enter the token code from your ImprivataID App

Submit

3. Open the ImprivataID app.
4. Enter the Token Code shown into the text bar

Serial Number

IMPR

Token Code

826705



5. Click Submit or OK.
6. You will then be signed into the resource.